



User Manual

Direct Connect Water Dispenser With R.O. System

MODEL: CCDC02

1. READ these instructions carefully before installing and operating the water dispenser. Keep them for further reference.
2. Record in the space below the "SERIAL NO." found on the nameplate on your water dispenser and retain this information for future reference.

SERIAL NO.:

Please save sales receipt for warranty.



CONTENTS

SAFETY INFORMATION

Important Safety Instructions.....	3-4
Grounding Instructions.....	5

SET UP & USE

Installation Guide	6
Parts & Features	7
Before Using Your Water Dispenser.....	8
Installation.....	9-13
Operating Instructions.....	14-16
Cleaning and Maintenance	17-18

TROUBLE SHOOTING & WARRANTY

Before You Call For Service	19
Customer Service	19
Troubleshooting.....	20
Limited Warranty.....	21

PRODUCT REGISTRATION

Thank you for purchasing our W Appliance product. This easy-to-use manual will guide you in getting the best use of your water dispenser.

Remember to record the model and serial numbers. They are on a label on the back of the product.

Staple your receipt to your manual. You will need it to obtain warranty service.

Model number

Serial number

Date of purchase

SAFETY INFORMATION

DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death

WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death

CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS

WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury:

READ ALL INSTRUCTIONS BEFORE USING THE PRODUCT

NOTE: If the water dispenser has been placed in a horizontal or tilted position for any period of time, wait 12 hours before plugging the unit in.
This water dispenser should be installed by a licensed plumber.
R.O. water coolers require a drain line to discharge waste water.

1. Use this appliance only for its intended purpose as described in this instruction manual.
2. This Water Dispenser must be properly installed in accordance with the installation instructions before it is used. See grounding instructions in the installation section.
3. You should use the ON/OFF switch to turn the machine ON or OFF. Do not turn the machine ON or OFF by plugging or unplugging the power cord.
4. Never unplug your Water Dispenser by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
5. Repair or replace immediately, all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length, the plug or the connector end.
6. Switch OFF and unplug your Water Dispenser before cleaning or changing the filters.
7. The water dispenser should be placed firmly on a flat level surface to avoid tipping.
8. Close supervision is necessary when any appliance is used by or near children. Not recommended for use by children.
9. The water dispenser, dispenses hot water which can cause severe burns or scalding.
10. Avoid exposure to direct sunlight and always keep it at least 4 inches away from walls. Do not place near heat sources such as stoves, radiators, etc.

SAFETY INFORMATION

11. The water dispenser should not be recessed or built-in to an enclosed cabinet. It is designed for freestanding installation only.
 12. Do not operate in the presence of explosive fumes.
 13. All repair or maintenance should be done by a qualified professional.
 14. The 1/4" plastic tube must be connected to the drain outlet or the waste water extracted from the RO filter will spill onto the floor. This could cause damage to the floor.
 15. Do not immerse the appliance or the power cord in water or other liquids.
 16. Do not use any detergents, glass or household cleaner, furniture polish, gasoline, paint thinner or other solvent to clean any part of the water dispenser.
 17. Do not let cord touch any hot surface and make sure that it does not hang over a table edge or counter.
 18. After the water dispenser is turned OFF, wait at least 3 minutes before turning the unit on again.
 19. Do not use outdoors
-  20. **WARNING: BURN HAZARD:** The product heats water to a temperature of approximately 95°C/203°F. Water temperatures above 52°C/125°F can cause severe burns or death from scalding. Children should be supervised by an adult when using this product.
-  21. **WARNING: FIRE HAZARD:** Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. Do not operate the dispenser with a damaged cord. Do not use with an under rated extension cord or an extension cord without a ground.
22. Never turn the product upside down or tilt more than 45 degrees. If the unit has been resting on its side or upside down for a long period of time, the unit must be put in the upright position for approximately 12 hours before turning it on.
 23. Never use this dispenser with water that is unsafe to drink or is from an unknown source.
 24. Never use any other liquids in this dispenser other than tap water.
 25. Install this water dispenser in a dry place away from direct sunlight. For indoor use only.
-  **WARNING:** The water supply to this water dispenser must be from a cold water supply. Do not connect to a hot water supply.

SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY

SAFETY INFORMATION

GROUNDING INSTRUCTIONS

ELECTRICAL REQUIREMENTS

The electrical requirements are a 115 volt 60 Hz, AC only, 15 amp. It is recommended that a separate circuit serving only the product be provided. The product is equipped with a 3-wire cord having a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. The cord provided with this appliance is equipped with a grounding wire and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Avoid the use of three prong adapters or cutting off the third grounding prong in order to accommodate a two prong outlet. This is a dangerous practice since it provides no effective grounding for the water dispenser and may result in shock hazard.

WARNING

Improper use of the grounding plug can result in a risk of electric shock.

Consult a qualified electrician or serviceman if:

- 1) The grounding instructions are not completely understood.
- 2) You are unsure that the appliance is properly grounded.
- 3) You have any questions about the grounding or electrical instructions.

POWER SUPPLY CORD

1. Avoid the use of an extension cord because of potential safety hazards under certain conditions. Have a qualified electrician or serviceman to install an outlet near the appliance.
2. If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.
 - a) Use only a grounding type 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance.
 - b) The marked electrical rating of the cord set or extension cord must equal to or greater than the electrical rating of the appliance. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

NOTE: Neither W Appliance nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

WARNING - RISK OF FIRE

It is important the plug fits tightly into the wall outlet.
If the plug does not fit securely and appears loose, it should not be used.
Have a licensed electrician replace the receptacle.

SET UP & USE

INSTALLATION GUIDE

1. Unpack your water dispenser by removing all packaging materials like carton, base, foams, adhesive tape, etc.
2. Remove all accessories, internal packaging material used to hold shelves, ice tray, etc. in place.
3. Clean the remains of all adhesive tap used and remove all printed material supplied.
4. Install the water dispenser in a convenient location away from extreme heat and cold. Allow sufficient clearance between the water dispenser and side wall so the door(s) will open without obstruction. Water dispenser is not designed for recessed installation.
5. The floor on which the water dispenser should be placed must be flat, hard, solid, and even. The water dispenser should not be placed on any soft material such as foam, plastic, etc.
6. It is recommended that there be 4" minimum clearances around the back of the water dispenser for proper air circulation. Proper air circulation will help your water dispenser work at maximum efficiency.
7. R.O. water coolers require a drain line to discharge waste water. A licensed plumber should determine a location accessible to both a cold water connection and drain line. The 1/4" plastic tube must be connected to the drain outlet or the waste water extracted from the RO filter will spill onto the floor.

NOTE: The appliance must be correctly connected to the power supply.

SET UP & USE

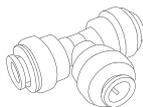
PARTS & FEATURES



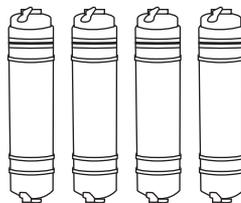
Adapter with Valve (metal)



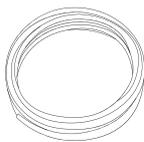
Filter Flushing Adapter



3 Way Adapter (plastic)

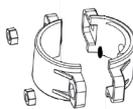


(4) Filters



1/4" Plastic Tube
137" Long

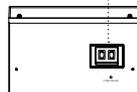
Note: Depending on the type of plumbing and type of pipes, some installation parts required may not be included with the water dispenser.



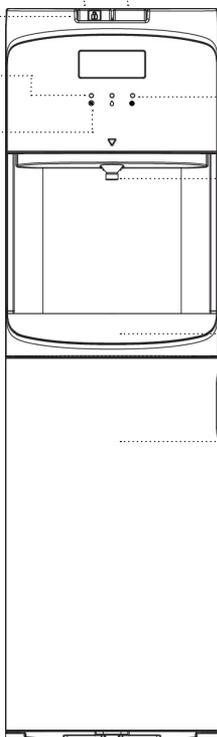
Drain Saddle



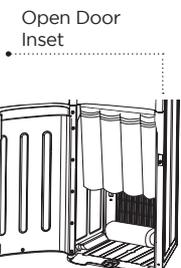
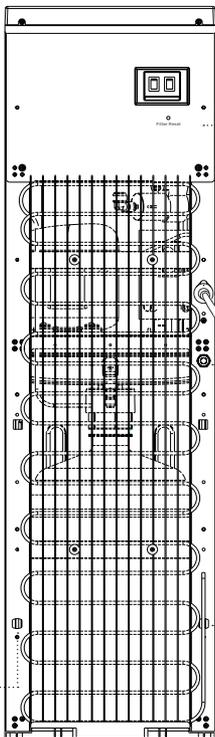
Cooling Switch
Heating Switch



- Button for Hot Water
- Child Lock
- Hot Indicator Light
- Filter Indicator Light
- Button for Cold Water
- Cold Indicator Light



- Filter Reset button
- Water Spout
- Removeable Drip Tray
- Door
- Water Outlet
- Power Cord
- Drain Outlet with Drain Cover
- Water Inlet



SET UP & USE

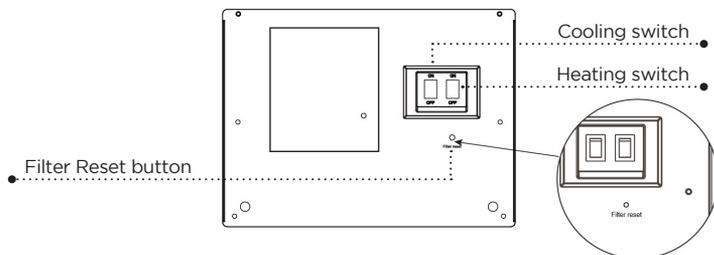
PROTECTION FROM HEAT AND MOISTURE

- Do not install your water dispenser in any location where heavy moisture is present or if the location is not properly insulated. This water dispenser is not designed to operate in temperature setting below 50° Fahrenheit or above 100° Fahrenheit.
- Location for the water dispenser should be on a hard surface and away from direct sunlight and heat source, e.g., radiators, baseboard heaters, cooking appliances, etc.

BEFORE USING YOUR WATER DISPENSER

- **Do not connect the power cord or switch ON the unit before all installation steps are completed.**
- Make sure the unit has been in an upright position for at least 12 hours.
- Remove any packaging material, tape etc. including any thin plastic film covering. The drip tray should be positioned properly in place.
- Clean the interior and exterior of the unit. (SEE CLEANING AND MAINTENANCE)
- Connect the water dispenser to a cold water supply. (SEE INSTALLATION)
- Connect the R.O. system to a drain (SEE INSTALLATION)
- Prime and install the filters. Press the Filter Reset Button. (SEE FILTER INSTALLATION)
- After installation steps are complete, plug cord into a properly grounded wall outlet. The power light will illuminate. At this time, the water will be pumped into the hot and cold tanks. This may take a few minutes.
- Turn both the heating and cooling switches to the ON (I) position. The hot and cold water indicator lights will illuminate. The indicator lights will shut off when each cycle is complete.

NOTE: The water dispenser will not start dispensing hot or cold water until the internal water tanks are filled.



SET UP & USE

NOTE: Depending on the type of plumbing and type of pipes, some installation parts required may not be included with the water dispenser.

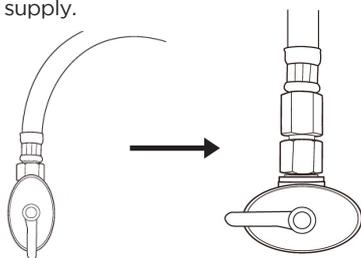
- Follow the steps to connect the water dispenser to a cold water supply or split an existing connection, such as as one to a refrigerator ice maker.
- Make sure the unit is unplugged before connecting to the water supply.

INSTALLATION TO A COLD WATER SUPPLY

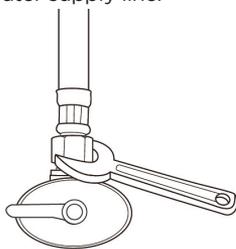
THIS TYPE OF CONNECTION CAN BE USED UNDER A SINK

- Use the Metal Adapter with Valve that is included with the water dispenser for this type of installation.

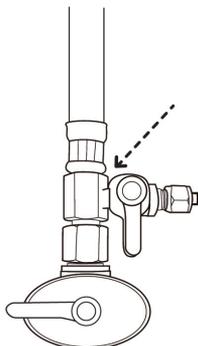
1. Turn off the cold water supply.



2. Disconnect the current cold water supply line.



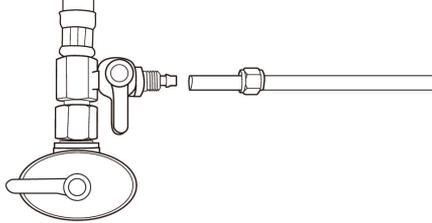
3. Connect the Metal Adapter with Valve, between the cold water supply line and cold water valve as shown.



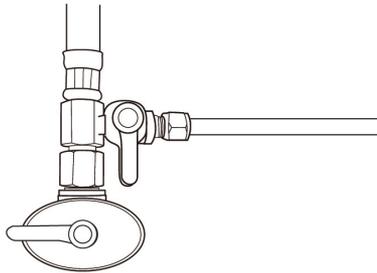
SET UP & USE

4. Remove the nut from the Metal Adapter with Valve and insert the 1/4" plastic tube through the nut. Insert the tube onto the protruding part of the Adapter where the nut was located until it reaches the threading.

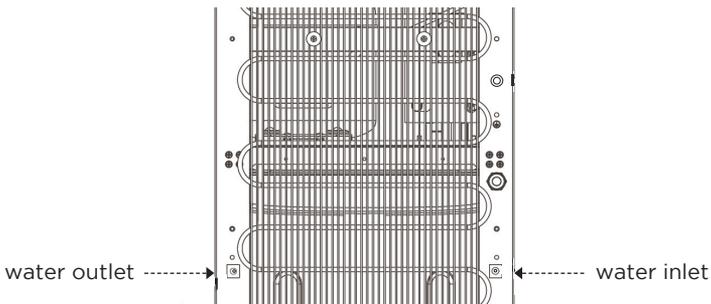
Note: Tube can be cut according to the appropriate length needed. End of tube should be cut straight for proper fitting.



5. Screw the nut tightly into place to keep the plastic tube securely connected to the Metal Adapter with Valve. Make sure the Valve is in the off position (perpendicular to the tube).



6. Connect the end of the 1/4" plastic tube to the water inlet located on the back of the unit. Insert the open end of the plastic tube into the water inlet. Make sure the plastic tube is tight and secure.



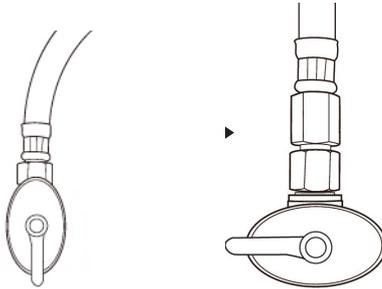
SET UP & USE

INSTALLATION TO A COLD WATER SUPPLY BY SPLITTING AN EXISTING CONNECTION

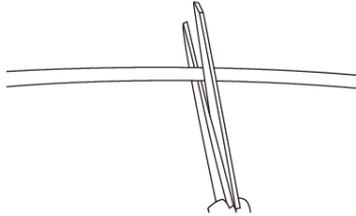
This type of connection can be used to split an existing connection such as one established from a water source to a refrigerator ice maker.

- Use the Three Way Plastic Adapter that is included with the water dispenser for this type of installation.

1. Turn off the cold water supply that is the source of water to your refrigerator line.



2. Cut the 1/4" plastic tube that is currently connected to your refrigerator or icemaker.

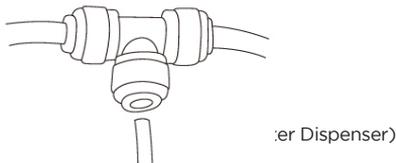


3. Insert each cut end of the existing 1/4" plastic tube into one of the holes of the Three Way Plastic Adapter as shown.



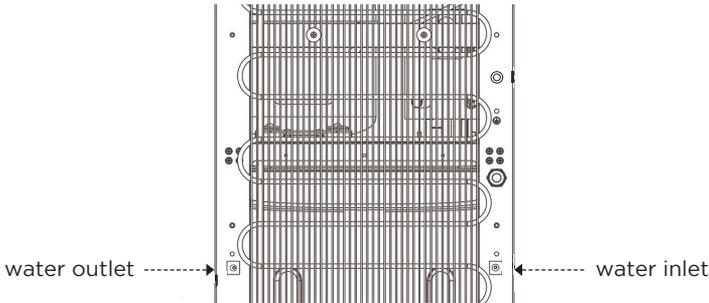
4. Insert one end of the 1/4" plastic tube that is supplied with the water cooler into the third opening of the Three Way Plastic Adapter.

Note: Tube can be cut according to the appropriate length needed. End of tube should be cut straight.



SET UP & USE

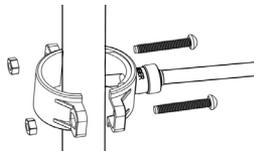
5. Connect the end of the 1/4" plastic tube to the water inlet located on the back of the unit. Insert the open end of the plastic tube into the water inlet. Make sure the plastic tube is tight and secure.



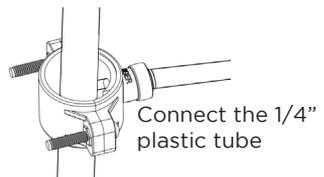
CONNECTING THE R.O. SYSTEM TO A DRAIN

⚠ WARNING: The 1/4" plastic tube must be connected to the drain outlet or the waste water extracted from the RO filter will spill onto the floor.

- R.O. water coolers require a drain line to discharge the waste water. A licensed plumber should determine the best draining method for the location of the water dispenser however the unit comes with a drain saddle that fits a 1.5" pipe.
1. Determine the location to install the drain saddle. Mark the drain pipe to indicate where to drill for the opening.
 2. Drill a 1/4" hole at the marked location, making sure you only drill through one side of the drain pipe.
 3. Locate the half of the drain saddle with the hole in the center. Remove the backing from the foam gasket. Align the gasket with the hole on the drain saddle, and stick the adhesive side of the gasket to the drain saddle.
 4. Position both halves of the drain saddle on the drain pipe with the saddle's opening aligned over the drilled hole. Make sure both halves of the drain saddle are aligned.
 5. Connect both sides of the drain saddle by inserting the bolts through the holes of each saddle as shown, and secure with the nuts. Do not over-tighten.



6. Connect the 1/4" plastic tube from the water outlet on the back of the unit to the drain saddle.



SET UP & USE

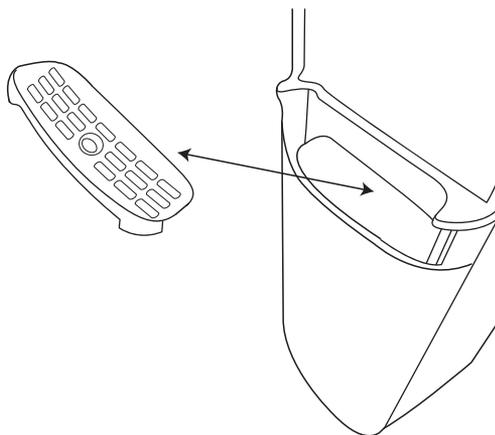
Follow the Instructions to prime and install the filters (SEE FILTER INSTALLATION)

- After all the installation steps are complete, turn ON the valves to the water source and plug cord into a properly grounded wall outlet. The power light will illuminate. At this time, the water will be pumped into the hot and cold tanks.
- Turn both the heating and cooling switches to the ON (I) position. The hot and cold water indicator lights will illuminate. The indicator lights will shut off when each cycle is complete.

NOTE: The water dispenser will not start dispensing hot or cold water until the internal water tanks are filled.

DRIP TRAY

- Install the drip tray before operating the water dispenser. Insert it so it snaps into place.
- The drip tray can be removed to empty water that collects into the tray. Gently pull it out and clean it before reinstalling.

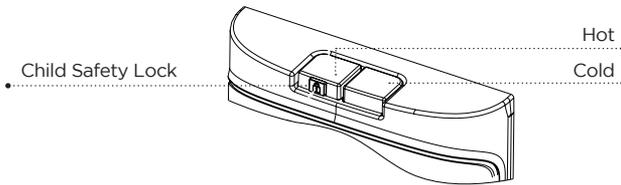


SET UP & USE

OPERATING INSTRUCTIONS

DISPENSING COLD WATER

- Once you have turned the cooling switch into the ON position it will take initially 1 hour for the water to cool. During this time the cold indicator light above the cold water icon will be steady and the compressor could run continuously. This is normal. The light will be turned off once the water is cooled.
1. Position a glass or other container under the water spout.
 2. Depress the cold water push button downward to begin the flow of water.
 3. Release the cold water button to stop the water flow.



DISPENSING HOT WATER

- Once you have turned the heating switch into the ON position it will take initially 15 - 20 minutes for the water to heat up. During this time the hot indicator light above the hot water icon will be steady. The light will be turned off when the heating process is complete.
1. Position a glass or other container under the water spout.
 2. Slide the red child safety lock forward and depress the hot water button downward at the same time to begin the flow of water. Continue to hold both buttons as long as you want the water to flow.
 3. Release both the hot water button and the child safety lock to stop the water flow. The child lock will automatically go back to lock position.

FILTER INDICATOR LIGHT

- This light will indicate when the water cooler is working and filtering the water. The light will turn off when the filtration process is completed. The filtered water can still be dispensed from the tank while the filtration is working. The filter indicator light will turn off once the water tank is full.

SET UP & USE

FILTER INSTALLATION

⚠ WARNING: Be sure to unplug from the electrical supply source and shut off the water supply valve before replacing the filters.

Your water dispenser comes with a 4-stage filtration system. The filters should be replaced every 6 months. When the filters need to be replaced there is an audible beep, beep.

REPLACEMENT FILTERS

- Use Replacement Filter Model WDF1 to purchase a set of 4 replacement filters. It is recommended that you check with the retailer where you purchased your water dispenser, or online retailers. You can also contact the BLACK+DECKER Customer Satisfaction Center at 855-855-0294 or service@equitybrands.com.

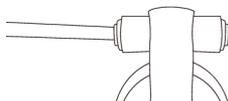
Before installing the filters

The filters should be primed for approximately 2 minutes for each filter.

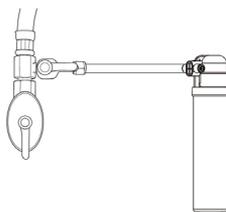
1. Twist the filter into the provided Filter Flushing Adapter by rotating it clockwise.



2. Take the open end of the ¼" tube that is connected to your water supply and insert it into the left inlet hole on the Filter Flushing Adapter in the direction of the arrow.

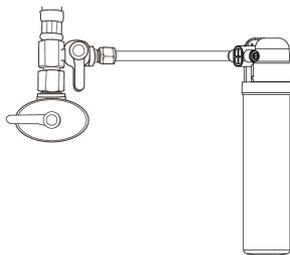


3. Hold the filter with the Filter Flushing Adapter in place over a sink. Turn the Valve of the Metal Adapter at the water source to the on position (the on position is parallel to the ¼" plastic tube) and allow the water to flow through the Adapter and the filter for approximately 2 minutes to prime the new filter.

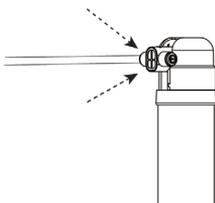


SET UP & USE

- Turn the Valve of the Metal Adapter at the water source back to the off position; remove the filter from the Filter Flushing Adapter.



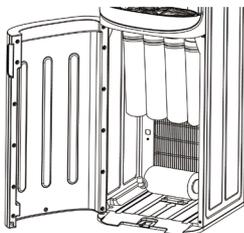
- Remove the end of the ¼" plastic tube from the Filter Flushing Adapter by pressing in on the push to disconnect the ring and pulling out the tube.



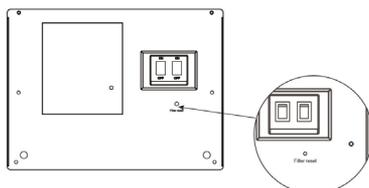
Repeat the process for each filter.

INSTALLING AND REMOVING THE FILTERS

- Open the cabinet door of the unit. Insert the filters into the filter adapter located inside the cabinet by rotating them clockwise. The filters are numbered 1-4. Install each in order with filter 1 on the far left and completing the process with filter 4 on the right. To remove the filters, turn them counterclockwise.



- After replacing filters press the filter rest button on the back panel. This will stop the audible beep, beep.



CLEANING AND CARE

CLEANING AND MAINTENANCE

⚠ CAUTION

To avoid personal injury or product damage always read and follow manufacturer's instructions and warnings before using any cleaning products.

⚠ WARNING

Always unplug your water dispenser before cleaning to avoid electric shock. Ignoring this warning may result in death or injury

Caution: The dispenser will heat water to a temperature of approximately 185°F. It can cause severe burns if not handled carefully. Please use caution while operating and cleaning.

Please allow ample time for any hot water inside the machine to cool down before draining it. Do not use harsh chemicals, abrasives, ammonia, chlorine bleach, solvents or metal scouring pads.

CLEANING THE EXTERIOR OF THE WATER DISPENSER

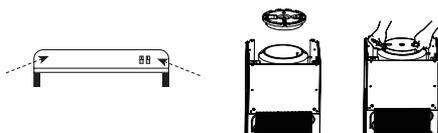
The exterior cabinet of the unit can be cleaned with a mild soap and water solution and dried with a soft cloth. Remove accumulated water from the drip tray, clean and dry it thoroughly before replacing it.

CLEANING THE INTERIOR OF THE WATER DISPENSER

NOTE: Only remove the parts as described in the instruction.

It is recommended that you clean the interior of the water dispenser every 6 weeks.

1. Remove the two screws located on the back (at the top, in line with the switches) of the cooler. Remove the top cover by lifting at an angle and pull off. Remove the white, cold water tank cover and the separator which will allow access to the cold water tank.



2. Mix approximately one gallon of clean water with a nontoxic cleaner such as baking soda or vinegar. Pour the solution into the cold water tank. Make sure it can flow out of the water spout by pressing the hot water button.



NOTE: You can use a non-abrasive cleaner of your choice however we have recommended non-toxic cleaners. Regardless of what cleaner you use it is important to make sure the cleaner is thoroughly rinsed and drained to avoid contaminating the water.

3. Plug in the unit and turn on the heating switch. Allow the water to heat for approximately 15 minutes.
4. Turn off the heating switch and allow the water to cool for at least 20 minutes.

CLEANING AND CARE

5. Allow approximately 1 liter of the cleaning solution through the spout by pressing the hot and cold water buttons. You can wipe the opening of the cold water tank opening with a sponge.

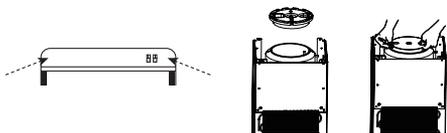
Place a large bucket beneath the drain outlet located on the back of the unit. Remove the drain cover and allow the water to drain from the unit. Water will start flowing as soon as the drain cover is removed.

6. Follow the steps for Rinsing the Water Dispenser. Rinse with plain warm water 2-3 times, making sure to also rinse the spout, by pressing the hot and cold buttons so there is no residue from the cleaning solution.

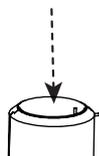
Make sure there is no cleaning residue before dispensing drinking water.

RINSING THE WATER DISPENSER

1. Remove the two screws located on the back (at the top, in line with the switches) of the cooler. Remove the top cover by lifting at an angle and pull off. Remove the white cold water tank cover and the separator which will allow access to the cold water tank.

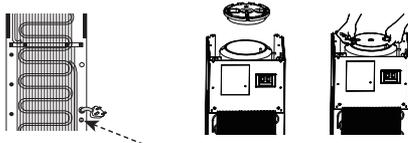


2. Pour 0.6 gallons of clean water into the cold water tank.



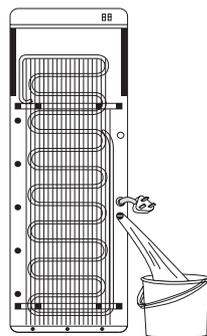
3. Place a large bucket beneath the drain outlet located on the back of the unit. Remove the drain cover and allow the water to drain from the unit. Water will start flowing as soon as the drain cover is removed.

4. Once water is completely drained, replace the drain cover. Reinstall the separator and the cold water tank cover. Replace the top cover and secure it with the 2 previously removed screws.



DRAINING THE WATER DISPENSER

Place a large bucket beneath the drain outlet located on the back of the unit. Remove the drain cover and allow the water to drain from the unit. Water will start flowing as soon as the drain cover is removed.



VACATION AND MOVING CARE

- When going on vacation, or if the water dispenser will not be in use for a long period turn OFF the hot and cold switches and Unplug the unit.
- Drain and clean the unit according to the CLEANING AND MAINTENANCE instructions.
- When travelling or moving always transport the unit vertically. Moving the unit horizontally may damage the water dispenser and/or its compressor.
- The unit should be covered to protect from dust or debris.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE WATER DISPENSER FAILS TO OPERATE:

- A) Check to make sure that the unit is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE WATER DISPENSER YOURSELF.

CUSTOMER SERVICE

IMPORTANT

DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the W Appliance Co. Customer Satisfaction Center at 1-855-855-0294.

**DATED PROOF OF PURCHASE, MODEL # AND SERIAL #
REQUIRED FOR WARRANTY SERVICE**

TROUBLESHOOTING & WARRANTY

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the water dispenser still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Water Dispenser does not work	<ul style="list-style-type: none"> A. Unit is not plugged in or plug is loose B. Fuse has blown or is defective C. Wall power socket is defective 	<ul style="list-style-type: none"> A. Plug in the water dispenser B. Check fuse, replace if necessary C. Contact a qualified electrician
No hot or cold water	<ul style="list-style-type: none"> A. Over consumption of hot or cold water in short time B. Unit is not plugged in or plug is loose C. Heating or cooling switch is not turned on 	<ul style="list-style-type: none"> A. Wait for the water tank to refill B. Plug in the water dispenser C. Turn on heating or cooling switch
No water running out of spout	<ul style="list-style-type: none"> A. The buttons to dispense water were not depressed enough B. There may be an obstruction or loose connection C. Cold water is not running out of the spout and the water dispenser was in extreme conditions 	<ul style="list-style-type: none"> A. Press the buttons down completely. If the hot water is not coming out of the spout make sure the child lock is pushed forward at the same time the button is depressed B. Shut off the heating and cooling switches, Unplug the water dispenser and check all connections to make sure water valves are open and there are no obstructions C. The water dispenser should be located in an area where the temperature is at least 50 degrees Fahrenheit. If it was in extreme conditions and water was frozen allow it to warm at room temperature
Noisy Operation	<ul style="list-style-type: none"> A. The water dispenser is not on a flat, even surface 	<ul style="list-style-type: none"> A. Place the water dispenser on a flat, even surface

TROUBLESHOOTING & WARRANTY

LIMITED WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at **1 (855) 855-0294** from the USA or Puerto Rico.

W Appliance Co. warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)/carry in service/ and a total of 2 years (24 months) for compressor part only**. W Appliance Co. agrees that it will, at its option, replace the defective product with either a new or remanufactured unit equivalent to your original purchase during the warranty period.

Exclusions: This warranty does not apply to the below:

1. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
2. If the product original serial number has been altered or removed or cannot be readily determined.
3. If there is damaged due to power line surge, user damage to the AC power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On products that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To products used in a commercial or rental setting.
9. To products used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. To glass parts and other accessory items that are included with the unit.
12. Transportation and shipping costs associated with the replacement of the unit.
13. Food loss for loss due to product failure or delay in service, repair or replacement.
14. Service calls to instruct you how to use your product.
15. Service calls to repair or replace the house fuse, reset the circuit breaker or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; W Appliance Co. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call **1 (855) 855-0294** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

W Appliance Co. does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. W Appliance Co. has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of W Appliance Co.. W Appliance Co. reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **1- 855-855-0294**.

W Appliance Co.,
New York, NY 10018



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